

Camp Ruff It Terms and Agreement

Day Care Services

Camp Ruff It agrees to provide day care services to your pet and give food and medication as directed by you. Our hours of operation are 6:30am – 7pm daily. We will keep your pet for any amount of time during this period per day. We will exercise reasonable judgment in all situations during your pet's stay at our day care.

Boarding

Our boarding services include a full day of daycare before dogs are tucked in for the night. Overnight guests are served breakfast and dinner with food you provide from home. Food will be available at additional charge if none is provided. Your dog will sleep in our cage-free slumber room with other dogs or in a crate at your request. We reserve the right to crate your dog if behavior issues arise. We provide 24 hour staffing and guarantee that your dog will never be left alone. All boarding dogs are to be picked up by 10am the following morning or another day of daycare charges will incur. Dogs boarding for 8 days or more will receive a complimentary exit bath.

Emergencies

If your dog becomes ill, we will contact you for further instruction. If you are unavailable, Camp Ruff It has your authority to have your dog treated by your vet or a vet of our choice. You will pay or reimburse Camp Ruff It for all costs of care and treatment. You will provide written authorization for veterinary services and notify your vet that Camp Ruff It is caring for your dog and may receive emergency treatment upon request.

Dog Health and Behavior

All dogs will be current on the required shots (rabies, DHPP and bordetella). All dogs are required to be on a flea and tick preventative year round. If your dog is found to have fleas or ticks, you will allow us to remove them at your expense. We also reserve the right to not allow your dog into our daycare if the dog looks sick or injured and we feel the dog needs professional attention. If your dog should become sick while in our care, every attempt will be made to contact you. If we cannot contact you, you agree to allow us to act in the best interest of the dog at your expense.

Payment for Services

All Camp Ruff It services are due in full before or at the time of drop off. We accept cash, check or credit card payments. All returned checks are subject to a \$25 return fee. Camp Ruff It reserves the right to change our fee schedule anytime by posting notice in our facility and on our website.

All boarding requires a reservation and credit card on file with us. We do require a 48- hour cancellation notice for boarding to accommodate guests on a waiting list. Your card will be charged one full day of boarding if we do not receive proper notice of cancellation.

Photo Release

Your dog may be photographed and/or recorded while at Camp Ruff It. You agree that Camp Ruff It shall be sole owner of such photographs/recordings and reserves the right to use these photos for any media publicity, advertising, web site display, etc. at no cost to Camp Ruff It.

Dogs not picked up

If your dog is not picked up in the time frame you have given us for pick-up, you agree to allow us to continue housing and boarding your dog at your expense. If your dog is abandoned as defined in state laws by the Abandoned Pet Procedure, we will make every attempt to contact you including sending a certified letter to the address given on the application. If your pet is not picked up within 10 days of the expected pick-up date, you agree to allow us to take your dog to Animal Control. You will be liable for all fees incurred during this time including but not limited to court costs and reasonable attorney fees in the collection of charges.

Your Representation To Us

You represent that you are the owner of this pet and are authorized to enter into this agreement and you agree that all information provided is true to the best of your knowledge. You also agree that your pet has not been exposed to rabies, distemper or any other contagious illnesses within 30 days prior to your stay with us. You also agree that your pet has no illnesses or behavior problems that have not been disclosed to us and that you will hold our company and employees harmless for any loss, damage or expense, resulting from your dog's stay including any person claiming damage or injury by your pet.

Other Provisions

This agreement can be changed only if in writing and signed by you and our company. You also acknowledge in the unlikely event that your dog is injured by another dog that you will not hold Camp Ruff It or it's employees responsible for the injury. You also agree that you will not hold us liable if your dog becomes ill during or after their stay with at Camp Ruff It.

I here by waive all claims and release Camp Ruff It from all liability to my person, my dog(s), my employees, agents, representatives, successors and assigns for all liability, claims, damage, or demands for personal injury, death, or property damage, known or unknown, past and future, arising from or related to Camp Ruff It daycare/boarding services provided whether the illness, injury, death, or property damage occurs on or off the Camp Ruff It premises and I bear sole responsibility for any loss.

Pet's Name

Owner's Signature

Full Address

Phone Number

Cell Number

Date

Email Address

Emergency Contact

Emergency Phone

Camp Ruff It Representative